



**TRAINING FOR THE FUTURE**

# *SIT20316 Certificate II in Hospitality*

In class training

**PROGRAM FOR  
ROCKHAMPTON STATE HIGH  
SCHOOL STUDENTS**

This program is delivered in partnership with **Rockhampton State High School**  
**The All About Training Trainer/Assessor will visit the school at scheduled times to  
assist in training delivery, conduct observation assessment and monitor student  
progress**

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## **QUALIFICATION** -SIT20316 Certificate II in Hospitality

This qualification reflects the role of individuals who have a defined and limited range of hospitality operational skills and basic industry knowledge. They are involved in mainly routine and repetitive tasks and work under direct supervision. This qualification provides a pathway to work in various hospitality settings, such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.



**ENTRY** - There are no entry requirements for the qualification listed above.

Before commencing in this qualification, learner's proficiency in language, literacy and numeracy will be assessed to determine what level of support may be needed throughout the study program.



**DURATION** - 18 months

Students may be required to complete some theory in their own time.



This qualification is currently delivered via a combination of online and classroom-based delivery. Practical training and assessment will occur at school facilities and functions.

Assessment methods will include written, projects and observation and logbook.

It is essential that students have access to a computer with internet.

Credit transfer (CT) and Recognition of Prior Learning (RPL) is available.

OCE Points: 4 (based on successful completion of qualification).



### **COST**

\* Fee for Service (\$350.00 payment plans are available).

\* VET in Schools - VETiS (funded by the Queensland Government)

Please refer to our full Course Information Booklet for further information on VETiS funding, OR visit the Department of Employment, Small Business and Trainings website <https://desbt.qld.gov.au/training/training-careers/incentives/vetis>; please note that eligibility for Queensland Government funding applies.



There are 12 units of competency in the Certificate II in Hospitality qualification. 6 core units and 6 electives.

### **Core**

BSBWOR203 Work effectively with others

SITHIND002 Source and use information on the hospitality industry

SITHIND003 Use hospitality skills effectively

SITXCCS003 Interact with customers

SITXCOM002 Show social and cultural sensitivity

SITXWHS001 Participate in safe work practices

### **Elective**

SITXFSA001 Use hygienic practices for food safety

SITHFAB002 Provide responsible service of alcohol

SITHFAB005 Prepare and serve espresso coffee

SITHGAM001 Provide responsible gambling services

SITHCCC002 Prepare and present simple dishes

HLTAID003 Provide First Aid

\* Please note, elective units may be subject to change



For further information on this, or any of our other courses, contact All About Training on (07) 49 274586, drop into our training rooms at 39 Gladstone Road Rockhampton, OR email [admin@allabouttraining.edu.au](mailto:admin@allabouttraining.edu.au)